

# Passengers' Satisfaction for Airports Services

OCT 2019



**%75**

Passenger's satisfaction in Riyadh, Jeddah and Dammam and Madinah Airports  
Total votes **594,519** - (**444,201** positive votes)

## King Khalid International Airport



**%78** Travel and ground services procedures



Total votes: 58,567

**%72** Airport's services



Total votes: 41,895

**%83** Airport's facilities cleanliness



Total votes: 146,662



Total votes  
**247,124**

## King Abdulaziz International Airport



**%69** Travel and ground services procedures



Total votes: 70,991

**%62** Airport's services



Total votes: 52,735

**%60** Airport's facilities cleanliness



Total votes: 53,727



Total votes  
**177,453**

## King Fahad International Airport



**78%** Travel and ground services procedures



Total votes: 41,215

**66%** Airport's services



Total votes: 27,159

**84%** Airport's facilities cleanliness



Total votes: 41,243



Total votes  
**109,617**

## Prince Mohammad bin Abdulaziz International Airport



**%79** Travel and ground services procedures



Total votes: 26,542

**%79** Airport's services



Total votes: 11,125

**%78** Airport's facilities cleanliness



Total votes: 22,658



Total votes  
**60,325**

