

# Passengers' Satisfaction for Airports Services

JULY 2019



**%73**

Passenger's satisfaction in Riyadh, Jeddah and Dammam and Madinah Airports  
Total votes **715,102** - (**524,883** positive votes)

## King Khalid International Airport



**71%** Travel and ground services procedures



Total votes: 162,025

**66%** Airport's services



Total votes: 59,773

**80%** Airport's facilities cleanliness



Total votes: 204,152



Total votes  
**425,950**

## King Abdulaziz International Airport



**62%** Travel and ground services procedures



Total votes 20,442

**60%** Airport's services



Total votes 12,973

**59%** Airport's facilities cleanliness



Total votes 43,152



Total votes  
**76,567**

## King Fahad International Airport



**72%** Travel and ground services procedures



Total votes 45,327

**66%** Airport's services



Total votes 19,657

**78%** Airport's facilities cleanliness



Total votes 59,325



Total votes  
**124,309**

## Prince Mohammad bin Abdulaziz International Airport



**78%** Travel and ground services procedures



Total votes 36,664

**81%** Airport's services



Total votes 18,560

**81%** Airport's facilities cleanliness



Total votes 33,052



Total votes  
**88,276**

