

# Passengers' Satisfaction for Airports Services

JAN 2020



**%73**

Passenger's satisfaction in Riyadh, Jeddah and Dammam and Madinah Airports

Total votes: **1,289,637** - (**944,370** Positive votes)

## King Khalid International Airport



**%75** Travel and ground services procedures



Total votes: 99,483

**%71** Airport's services



Total votes: 102,010

**%81** Airport's facilities cleanliness



Total votes: 192,846



Total votes  
**394,339**

## King Abdulaziz International Airport



**%67** Travel and ground services procedures



Total votes: 154,047

**%63** Airport's services



Total votes: 129,583

**%70** Airport's facilities cleanliness



Total votes: 216,553



Total votes  
**500,183**

## King Fahad International Airport



**77%** Travel and ground services procedures



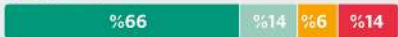
Total votes: 65,900

**68%** Airport's services



Total votes: 62,037

**80%** Airport's facilities cleanliness



Total votes: 71,172



Total votes  
**199,109**

## Prince Mohammad bin Abdulaziz International Airport



**%79** Travel and ground services procedures



Total votes: 75,337

**%70** Airport's services



Total votes: 40,940

**%84** Airport's facilities cleanliness



Total votes: 79,729



Total votes  
**196,006**

