Complaints Index Report for Airports

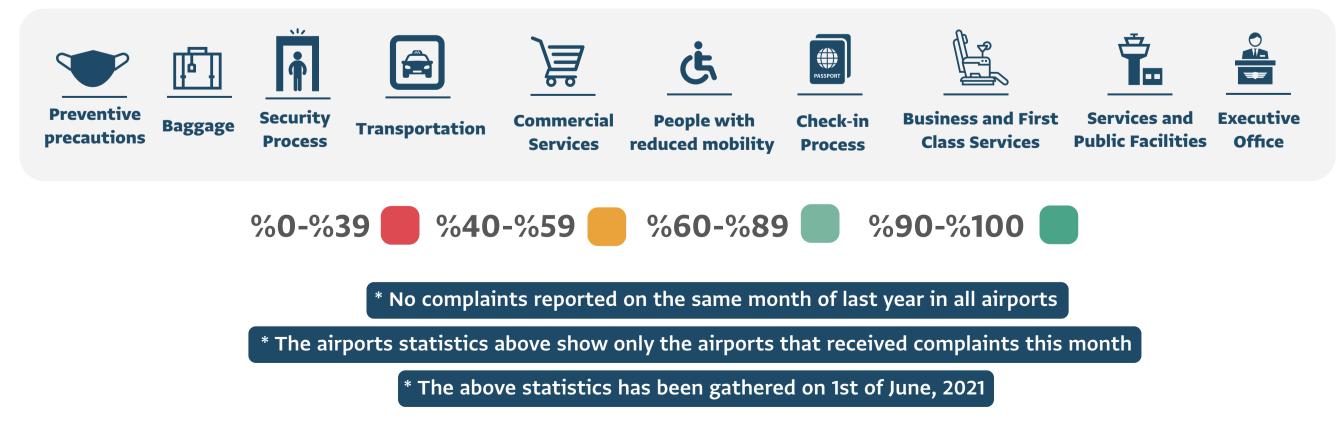
May 2021

Airports rankings according to the number of complaints

	Number of complaints for this month per 100,000 passenger	Number of Complaints for the same month of the last year	Percentage of complaints resolved on time for this month	Most received complaints' category for this month
King Fahad International Airport	2	0	%67	
Abha International Airport	2	0	%100	i i i
Nejran Airport	3	0	%100	
King Khalid International Airport	4	0	%66	
Prince Mohammed bin Abdulaziz Airpo	ort 4	0	% 29	
King Saud Bin Abdulaziz Airport	4	0	%100	
King Abdullah Bin Abdulaziz Airport	5	0	%100	
Taif International Airport	5	0	%100	PASSPORT
Prince Sultan bin Abdulaziz International Airport	5	0	%100	
Prince Abdulmohsen bin Abdulaziz International Airport	7	0	%100	
King Abdulaziz International Airport	7	0	%67	İ I
Sharurah Airport	9	0	%100	
Al-Qaisumah Airport	14	0	%100	PASSPORT
Bisha Airport	23	0	%80	
Al-Ahsa International Airport	39	0	%100	Ť

Total number of Complaints 139 May 2021 40 May 2020

Complaints categories for airports





Least Complaints

- 100,000 passengers

Most Complaints

الهيئــة العامـة للطيران المدني General Authority of Civil Aviation

