

Complaints Index Report for Airports

June 2021

Airports ranking according to the number of complaints

Least Complaints

100,000 passengers

Most Complaints

	Number of complaints for this month	Number of Complaints for the same month of last year	Percentage of complaints resolved on time for this month	The most received complaints' category for this month
King Fahad International Airport	1	0	%88	Shopping, Security, Baggage
King Khalid International Airport	2	0	%48	Security, Mask, Baggage
Abha International Airport	2	2	%100	Baggage, Security
Prince Mohammed Bin Abdulaziz International Airport	3	0	%27	Baggage, Security, Security
Al Jouf Domestic Airport	3	0	%100	Baggage
King Abdulaziz International Airport	4	3	%57	Security, Security, Mask
Bisha Domestic Airport	4	0	%100	Security
Taif International Airport	4	0	%100	Security, Shopping
Prince Sultan bin Abdulaziz Airport	5	0	%100	Security, Security, Security
Arar Domestic Airport	5	0	%100	Security
King Abdullah Bin Abdulaziz Airport	6	4	%100	Baggage, Mask, Wheelchair
AlQaisumah Airport	6	0	%0	Baggage
King Saud Bin Abdulaziz Airport	8	0	%50	Security, Baggage
Hail International Airport	8	0	%100	Security, Security, Wheelchair
Wadi Al Dawasir Airport	17	0	%100	Wheelchair
Turaif Domestic Airport	22	0	%0	Security

Total number of Complaints **↑ 93** | June 2021 **↓ 11** | June 2020

Complaints categories for airports



%0-%39 ■ %40-%59 ■ %60-%89 ■ %90-%100 ■

* The airports statistics above show only the airports that received complaints this month

* The above statistics has been gathered on 1st of July, 2021