

Complaints Index Report for Air Carriers

October 2021

Air Carriers ranking according to the number of complaints

Least Complaints ----- 100,000 passengers ----- Most Complaints



	Saudia	Jazeera Airways	Air Arabia
Number of complaints for this month	7	16	18
Number of Complaints for the same month of last year	4	11	14
Percentage of complaints resolved on time for this month	%82	%91	%96
Most received complaints' category for this month	 	 	

Total number of Complaints **↑371** | October 2021 **↓178** | October 2020

Complaints categories for air carriers



%0-%39 ■ %40-%59 ■ %60-%89 ■ %90-%100 ■

* The above statistics has been gathered on 1st of November, 2021