

Complaints Index Report for Airports

April 2021

Airports rankings according to the number of complaints

	Number of complaints for this month	Number of Complaints for the same month of last year	Percentage of complaints resolved on time for this month	The most received complaints' category for this month	
Least Complaints	King Fahad International Airport	1	0	%67	Passport, Security Process
	King Khalid International Airport	1	0	%67	Passport, Security Process
	Abha International Airport	1	0	%50	Transportation, Security Process
	Prince Naif bin Abdulaziz Airport	3	0	%100	Security Process
	Prince Mohammed bin Abdulaziz Airport	3	0	%29	Security Process, Passport, Security Process
	King Abdulaziz International Airport	5	0	%68	People with reduced mobility, Security Process, Security Process
	Taif International Airport	6	0	%67	Transportation, Security Process
	Prince Abdulmohsen bin Abdulaziz International Airport	7	0	%100	Security Process
	Arar Airport	7	0	%0	Security Process
	Prince Sultan bin Abdulaziz International Airport	8	0	%100	Baggage, Passport, Security Process
	Aljouf Airport	10	0	%100	Passport, Security Process
	Bisha Airport	24	0	%50	People with reduced mobility, Security Process
Most Complaints	Wadi Aldwaser Airport	25	0	%100	Security Process

Total number of Complaints ↓ 0 | April 2020 ↑ 82 | April 2021

Complaints categories for airports



%0-%39 (Red) %40-%59 (Orange) %60-%89 (Green) %90-%100 (Dark Green)

No complaints reported on the same month of last year in all airports