

## Complaints Index Report for Air Carries

March 2023

100,000 Passengers

Least Complaints — — — — — — — — — Most Complaint

## Air Carriers ranking according to the number of complaints

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Complaints rate for this month per 100,000 passenger	11	20	35
Complaints rate for the same month last year per 100,000 passe	13 enger	16	14
Percentage of complaints Resolved on time for this month	98%	98%	93%
The most traded categories for this month			
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		\$\frac{1}{2}\frac{1}{	

Total number of complaints

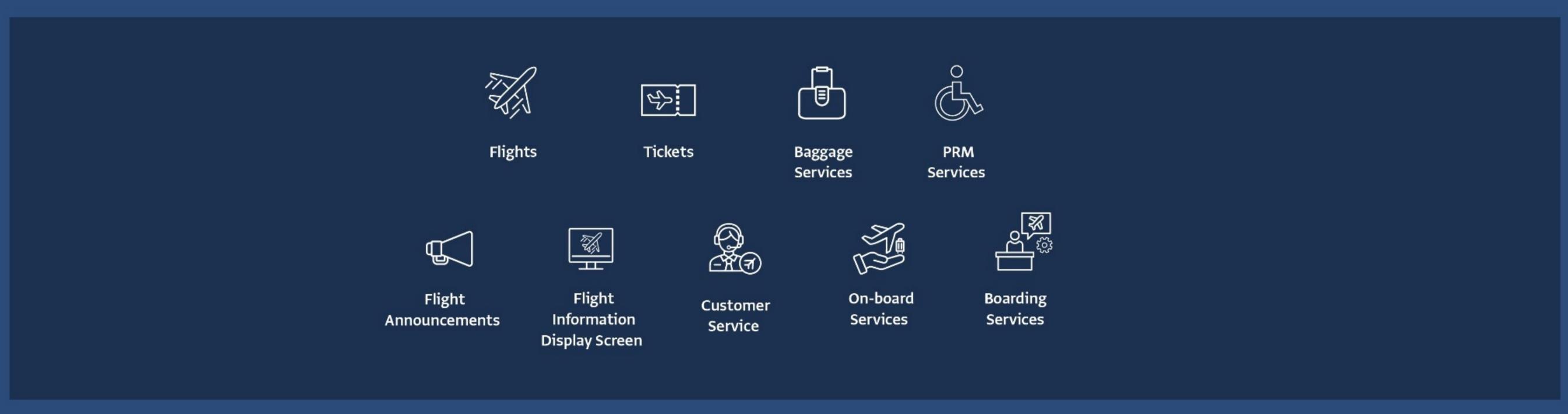


March 2023

355

March 2022

## Complaints Categories for air carries



\* The above statistics has been gathered on 1st of Apr



